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Profile Creation

(REVN DT 11/10/2016)

New User Account

First Name Provide your First Name. *This is a required field.*

Date of Birth Provide your Date of Birth. It can be entered in the following formats: MM/DD/YYYY or MM-DD-YYYY. *This is a required field.*

Middle Name Provide your Middle Name. *This is not a required field.*

| Middle Name | Email * |
|------------------------------------|---|
| Last Name * | Password * |
| ldentifier Type ' 👔 Identifier ' 🔃 | Phone * Do you want to receive text message |
| SSN • 111223333 | 111-222-3333 • Yes No |
| Texas Unique ID (Optional) | PIN * |
| Must be 10 characters long | |

Date of Birth

Q

Email Provide your Email Address. *This is a required field. (*Some districts may require the district email address to be used.)*

Last Name Provide your Last Name. This is a required field.

Password Create a Password. Password must be between 6 to 12 characters. This is a required field.

New User Account

First Name

Identifier Type Select an Identification type, in case your account needs to be retrieved. Options to select, Social Security Number (SSN), Driver's License Number, or Texas Unique ID. *This is a required field*.

Identifier Provide the Identification number that is associated to the "Identifier Type". *This is a required field.* Please follow the format depending on what type of identification is selected.

SSN – Only provide numbers. Do not include special characters like dashes or spaces.

Driver's License – Can contain letters and numbers.

Texas Unique ID – Must be ten (10) digits.

Phone Provide a phone number. Phone Number must be entered in the following format: XXX-XXX-XXXX. If you wish to receive text messages to recover your password in the future, provide a cellular phone number. **Standard text message & data rates may apply. This is a required field.*

Do you want to receive text messages? Select "Yes" or "No" to receive text message. **Standard text message & data rates may apply. This is a required field.*

Texas Unique ID Provide your State Unique ID. This is currently an optional field. (*Some districts may require the State Unique ID to be used.)

PIN This will automatically prefill to the last four (4) digits of the "Identifier" provided. However, you can change and select a different four (4) digit code at any time. *This is a required field.*

Agreements Please read the Agreements and select "I Agree" or "I Do Not Agree". This is a required field.



Extended Profile

The "Extended Profile" must be completed to register for a workshop.

Business Phone Provide a business phone number. Phone Number must be entered in the following format: XXX-XXX-XXXX.

Please note, this phone number will be displayed if you are listed as a Contact for a Workshop. *This is not a required field.*

| Gender Please select "Male" or "I | Female". <i>This is</i> |
|-----------------------------------|-------------------------|
| not a required field. | |

TEA affiliated school Select "Yes" or "No" to correspond to the question "Do you currently work in a TEA affiliated school? *This is not a required field.*

Secondary Email Provide a Secondary Email. This is not a required field.

Job Role Select your Job Role from the drop-down list. *This is not a required field.*

Region Select your Region from the drop-down list. *This is not a required field*.

District Select your District from the drop-down list. This is not a required field.

Campus Select your Campus from the drop-down list. This is not a required field.

Notification Preferences: Email By default, the "Email Notification Preferences" will be set up to receive all the email notifications. Select how often you would like to receive email notifications about your upcoming workshops.

Notification Preferences: Text By default, the "Text Notification Preferences" will be left blank. Select how often you would like to receive text notifications about your upcoming workshops. If "Text" is selected, **Choose your wireless provider** from the drop-down list. (If you would like to receive Text Notifications about registered workshops, "Do you want to receive text messages?" must be "Yes") Notification PreferencesFrequency of notifications for your upcoming workshops.EmailTextImage: Colspan="2">Image: Colspan="2">Day BeforeImage: Colspan="2">Image: Colspan="2">Veek BeforeImage: Colspan="2">Image: Colspan="2">Upcoming Workshops

If you will be creating

Job Role

Region

District Campus

fields are required:

•

Workshop(s), the following

TEA affiliated school

Do you want to receive text messages? ● Yes ● No

Day Before – This option will send the email address provided, an email notification one day before your registered workshop.

Week Before– This option will send the email address provided, an email notification one week before your registered workshop.

Upcoming Workshops – This option will send the email address provided, an email notification about an upcoming workshop at your Campus.

There is not a limit on how many Email Notifications are selected. They can be unchecked and left blank, if desired. 3 of 15

| Extended Profile | | | |
|--|------------|--|---|
| Business Phone | 0 | Gender | |
| 111-222-3333 | | Please Select | • |
| Do you currently work in a TEA affiliate | ed school? | | |
| ● tes ○ No | | | |
| Secondary Email | | Job Role | |
| Secondary Email | | Job Role Select Your Job Role | • |
| Secondary Email Region District | | Job Role Select Your Job Role Campus | • |



Certifications Select Certification(s) from the list below that have been completed.

Create Account Will create and save your profile.

Log In

Email Type in the email address provided when the Professional Development account profile was created.

Password Type in password

Remember my username Selecting this option will store the email address on the computer being used, and will not need to be entered the next time Professional Development is accessed from the same computer. If the email address changes in the future, or a different user will be signing on from the same computer, simply highlight and delete the stored email address and type in the new email address.

Please contact IT Department for

We have sent your password to your default email in Professional Development system.

password Management.

Forgot My Password? (REVN DT 11/10/2016)

There are two (2) ways to "Find Your Account Password".

Find By:

(1) Personal Identifier (either your Social Security

Number, Driver's License number or Texas Unique ID) that is associated to your account profile to "Retrieve Password"

Recover Password

Once this is entered, a message will appear:

- Review you email messages
- Email will be sent from webmaster@esc1.net
- Subject: Region One Professional Development Password Retrieval (If you do not see the email, please check your SPAM/JUNK folder, or make sure the email you entered is correct.)
- Email will contain your temporary password to Log In
- Once you login, Click on "Welcome "your Name" and "Edit Profile" to change your password.

(2) Email

Once this is entered, a message will appear:

- Review you email messages
- Email will be sent from <u>webmaster@esc1.net</u>
- Subject: Region One Professional Development Password Retrieval
- (If you do not see the email, please check your SPAM/JUNK folder, or make sure the email you entered is correct.)
- Email will contain your temporary password to Log In
- Once you login, Click on "Welcome "your Name" and "Edit Profile" to change your password.

If the Personal Identifier or email address "does not exist" In Professional Development, create a "New User" account. See "<u>Profile Creation</u>" for detailed information.

| Recover Password | × |
|--|-----------|
| We have sent your password to your default email in Professional Development | i system. |
| | Close |



Forgot My Email? (REVN DT 11/10/2016)

There are two (2) ways to recover your account.

(1) **Identifier** (either your Social Security Number, Driver's License number or Texas Unique ID) that is associated to your account profile to "Recover Account"

- Select which method to receive the recovery code
 - by email address *or* to the phone number on your account.
 - If the recovery code is sent to the <u>email</u> <u>address</u>, enter the complete email address already on file. (If you do not see the email, please check your SPAM/JUNK folder, or make sure the email you entered is correct.)
 - If the recovery code is sent to the <u>phone</u> <u>number</u>, include area code (no dashes)

| Send recovery code to the phone listed on your account. Enter the phone number that ends with "xxx-xxx-x691" including area co Only enter numbers, the dashes will be automatically added. Note: Standard text message and data rates may apply. This is optional but if you know it, please select your phone provider | |
|---|--|
| Enter the phone number that ends with "xxx-xxx-x691" including area co Only enter numbers, the dashes will be automatically added. Note: Standard text message and data rates may apply. This is optional but if you know it, please select your phone provider | e phone listed on your account. |
| This is optional but if you know it, please select your phone provider | r that ends with "xxx-xxx-x691" including area code dashes will be automatically added. sage and data rates may apply. |
| This is optional but if you know it, please select your phone provider | |
| | know it, please select your phone provider |
| - Select Provider - | |
| | |
| | () |

- Select the Cellular Phone Provider from the dropdown list.
- "Send Recovery Code"
- Recovery code is sent to the email address on the Professional Development system.
 - The recovery code expires in 1 hour
- Enter the "Recovery Code" in the "Recover Account" message box.
- Enter and Re-enter your Email. It can be changed here as well if needed.
- "Update Email"
- Enter and Re-enter new password
- "Reset Password"

(2) Name and Date of Birth.

- Recover Account
- Select which method to receive the recovery code,
 - by email address *or* to the phone number on your account.
 - If the recovery code is sent to the <u>email address</u>, enter the complete email address already on file. (If you do not see the email, please check your SPAM/JUNK folder, or make sure the email you entered is correct.)
 - If the recovery code is sent to the <u>phone number</u>, include area code (no dashes)
 - Select the Cellular Phone Provider from the dropdown list.
- "Send Recovery Code"
- Recovery code is sent to the email address on the Professional Development system.
 - The recovery code expires in 1 hour
- Enter the "Recovery Code" in the "Recover Account" message box.
- Enter and Re-enter your Email. It can be changed here, if desired.
- "Update Email"
- Enter and Re-enter new password
- "Reset Password"



Home Quick view of the Upcoming Workshops. The search feature allows any information known of the Workshop to be entered. For example, enter the Workshop number, Workshop Name, Date of Workshop, etc. to see results of Workshops that meet the criteria entered.

All View of "All" Upcoming Workshops.

Online Courses View of any courses that will be set up via Online.

Dashboards

(REVN DT 11/10/2016)

Workshops Todays displays the total number of Workshops scheduled today.

Registrations Today displays the total number of Participants have registered for a Workshop today.

Open Dashboards

Displays summaries and charts of different categories.

**Data represented in this dashboard corresponds to your district.

**Data represented in this dashboard from 09/01/2016 to current calendar month.

- Workshops This year
- Workshops Today
- Registrations This Year
- Registrations Today
- District Workshops by Month
- My Workshops by Month
- Reservation Usage by Type



Workshops Today

Registrations Today



Transcript & Content

(REVN DT 4/05/2017)

My Content

My Professional Development Workshops Displays all "My Upcoming Workshops" and "My Workshop History".

View/Print Transcript Click **View/Print Transcript** for your transcript of all Professional Development Workshops you have completed.

View/Upload Out Of District Certification Click View/Upload Out Of District Certificates to Upload "Out of District" Certifications/Professional Development.

Out of District Certification

Training Dates Start Date Provide the Start Date of the Training attended. *This is a required field.*

Training Dates End Date Provide the End Date of the Training attended. *This is a required field.*

Certification Name Provide Certification Name or Name of Training. *This is a required field.*

CPE Hours Provide the number of hours this course is worth. *This is a required field.*

Credit Type Select the Subject Area(s) of this certification from the "Available Subjects". *This is a required field.*

Upload Certification Scan the Certificate to yourself. Save it where desired. Click on "Chose File". Browse

| Training Dates Start Date * | End Date * | | | | |
|---|------------------------------|------------------|--------------------------|---------|-------------|
| 04/30/2017 | | | | | |
| Certification Name • | | | | | CPE Hours * |
| | | | | | |
| Credit Type * | | | | | |
| Please Choose Subject Area(s) from the | eft for this certification | Cubic | to Marcollance Calandard | | |
| wanable Subjects | | Subje | ts fou have selected | | |
| Filter subject name | | >> | | <u></u> | |
| Community Service/Volunteer Wo | rk 🔺 | | | | |
| CPE Credit-On Contract | | > | | | |
| CPE Credit-Outside Of Contract | | < | | | |
| G/T Core Hours | | | | | |
| G/T On-Going | | ~~ | | | |
| Pre-AP/AP Institute | | | | | |
| Pre-AP/AP On-Going | | | | | |
| SIOP Core | - | | | - | |
| | | | | | |
| Observer Elle Marchan | | | | | |
| Unoose File No file chosen | hmn nng tiff tif odf zin onl | noty vis visy by | | | |
| | | | | | |
| Signature * | | | | | |
| fou must enter your credentials to digitall | y sign this certificate | | | | |
| erubio@esc1 net | Enter your pa | ssword | | | |
| crabio@coc i.i.c. | Entor your pe | | | | |

to the location where the Certificate was saved. Click "Open". This is a required field.

Allowed file types: doc, docx, rtf, jpg, jpeg, bmp, png, tiff, tif, pdf, zip, ppt, pptx, xls, xlsx, txt

Signature You must enter your credentials (Email address and password used to login to Professional Development) to digitally sign this certificate. *This is a required field*.

Password Provide the Password used to login to Professional Development. This is a required field.

Upload Certification Click here once all information above has been entered.

View Will display an image of the Certificate that was uploaded.

Delete Will allow you to delete the Out of District Certification.

An email is automatically sent to your supervisor. The hours for this Certification will be "Pending" until this has been reviewed and approved by your supervisor.



My Upcoming Workshops Summary of any "Upcoming Workshops" that you are successfully registered for. The Workshop details and Registration Status will display.

To unenroll for a registered workshop, click "Drop Registration"

My Workshop History

NOTE: An official "Certificate of Attendance" can only be provided once a participant has done ALL of the following in the order below:

- 1. Registration status is "Approved".
- 2. Attendance status has been confirmed via an official "Sign-In".
- 3. A workshop evaluation has been submitted and confirmed.

Workshop Search

(REVN DT 11/10/2016)

Workshops

<u>Search Workshops</u> The search feature allows any information known of the Workshop to be entered. For example, enter the Workshop number, Workshop Name, Date of Workshop, etc. to see results of Workshops that meet the criteria entered.

<u>All</u> View of "All" Upcoming Workshops.

Online Courses View of any courses that will be set up via Online.

Cancellation/Refund Policy

For additional search criteria see "Registration".

Registration

(REVN DT 11/10/2016)

Calendar Displays a calendar view of all "Training" and/or "Meeting" scheduled.

Hover over the Workshop to see additional information.

To register for a Workshop, click on the Workshop information from the calendar view and "Register". An email will be sent to the email address that is in your Professional Development account to confirm you have successfully registered for the Workshop.

To search for specific results, use the drop-down selections to narrow the Workshop search.

Current drop down selections include: "Select a School", "Select a Room", "Select a Subject".

Reset Calendar will remove any selections that had been chosen and display all Training and/or Meeting for the currently month.

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Special Instructions (will be appended to registration email) *Will NOT be displayed with workshop description

Maximum Participants

Max Participants

Please enter any special instructions (will be appended to registration email)



Workshop Creation

(REVN DT 02/01/2017)

Create Workshop

Go to "Create Workshop" (through the Administration tab) to create a Workshop. (This feature may not be available, depending on the access level assigned)

Create Workshop

Please enter workshop title

Please enter workshop description

Title

Description

Audience

General Info

Title Provide the Workshop Title

Description Provide the workshop description

Special Instructions Provide any special instructions.

Audience

Minimum Participants Provide the minimum number of participants

Maximum Participants Provide the maximum number of participants

Registration Deadline Date Provide the deadline to register for the workshop.

CPE Hours Provide the number of CPE Hours that will be received for completing the workshop.

Parent Workshop ID

Minimum Participants

Parent/Child Workshops

Does this workshop have a Parent workshop?

Min Participants

Parent/Child Workshops "Does this workshop have a Parent workshop?" If so, select the option and provide the Parent Workshop ID.

Subject Information Select the Subject Area(s) from the "Available Subjects" that is associated to the workshop. At least one Subject is required.

Workshop Materials Any materials that will be used for the workshop can be uploaded during the workshop creation (or after the workshop is created).

Allowed file types: doc, docx, rtf, jpg, jpeg, bmp, png, tiff, tif, pdf, zip, ppt, pptx, xls, xlsx, txt

| vailable Subjects | Subjects You Have Selected | |
|---|----------------------------|--|
| Accountability Systems | | |
| Administration & Leadership | | |
| Advanced Academics | > | |
| Alternative Certification for Educators | | |
| Alternative Certification for Principals | < | |
| | | |
| Applicable Federal and State Laws | | |
| Applicable Federal and State Laws Assessment | << | |
| Applicable Federal and State Laws Assessment Assistive Technology | << . | |
| Applicable Federal and State Laws Assessment Assistive Technology Vorkshop Materials hoose Documents to Upload Choose Files No file chosen ax files to upload: 10 files pload file size limit: 10 MB Jourd file sizes doc, dock, rff, jpg, jpg, bmp, png, tif, tif, pdf, zip, ppt, ppt, xis, xisk, to | | |

CPE Hours

CPE Hours

Registration Deadline Date

Make document(s) public Select this option, if documents are available to the registered participants.



Options ("Options" vary depending your District/ Role)

Once the Workshop has been created, select the type and settings of the workshop.

| General Info | Options | Contact Info | Billing Info | Reservations | Registrations | Reports | |
|------------------|--------------|------------------|-----------------------------|-------------------|---------------|------------------------------|----------------------|
| Select the campu | ıs you want | to give access t | 0 | | | | |
| Select/Deselect | All | | | | | | |
| र्षे 🗹 Adult Ed | | | 🗷 Aike | en El | | | Alternative Center |
| Benavides El | | | 🗷 Bes | teiro MS | | | BISD/Administration |
| Brite El | | Sec. Bro | Brownsville Academic Center | | | Brownsville Early College HS | |
| 🗹 Brownsville Le | arning Acad | | 🕑 Bur | ns El | | | Cameron Co J J A E P |
| Cameron Co J | uvenile Dete | ntion Ctr | 🗹 Car | ales El | | | Castaneda El |
| Central MS | | | 🗹 Cha | ampion El | | | Clearwater El |
| Cromack El | | 🗹 Cur | Cummings MS | | | Daniel Breeden El | |
| Del Castillo El | | | 🗷 Edv | vard Manzano Jr N | 1s | | Egly El |
| C El Jardin El | | | 🗹 Fau | Ik MS | | | Gallegos El |

Contact Info

Internal Staff

Presenter Name of Internal Presenter(s)

Contact Name of Internal Contact(s) *This is a required field.*

Facilitator Name of Internal Facilitator(s)

External Contact (Outside Contact must have a valid Professional Development Account)

Presenter Name of External Presenter(s)

Contact Name of External Contact(s)

Facilitator Name of External Facilitator(s)

Reservations

"Search for Room/ Location" from appropriate tab

Reservation Date

Begin Time

End Time

Max Participants

Select Meeting Rooms to Search

Select Layout Type(s)

Select Asset Type(s)

The results will vary depending on the Room/Location that was selected. For an Internal Room/Location, the "Room Owners, will need to approve the room for use, if applicable.

Before a Reservation can be added, the following must be done:

- 1. Enter "General Information"
- 2. Select Campus(es) that can Register for Workshop, under "Options"
- 3. Enter Contact Information
- 4. Search and Enter "Reservation"

| Add Internal Room/Location | Add External Location | Add District/Campus Add Online Course | Internal Reservation Calendar | | |
|--|----------------------------|---|--------------------------------|------------|---------|
| Internal Room Searc Reservation Date: | h Criteria | Select Meeting Rooms to Search | | Select All | Clear A |
| | | Education Service Center | | | |
| Begin Time: | | Fort Ringgold/Fort McIntosh Room | Zoom Cloud Meeting 3 (100 cap. |) | • |
| End Time: | | Hidalgo Room | Zoom Cloud Meeting 4 (100 cap. |) | |
| | | Hidalgo/Cameron Room | Zoom Cloud Meeting 5 (100 cap. |) | |
| Max Participants | | Hidalgo/Cameron/Webb Room | Zoom Cloud Meeting 6 (100 cap. | .) | |
| and a discopulity | | III HSRP/Gear-Up Conference Room | Zoom Cloud Meeting 7 (100 cap. |) | - 1 |
| 10 | | E La Lomita Room | Zoom Cloud Meeting 8 (500 cap. |) | |
| Select Layout Type(s) | | | | Select All | Clear A |
| 🗑 Auditorium 🗟 Computer L | ab 🕷 Custom 🕷 Emp | ty 🕏 Lecture 🖻 Pods 🕏 Rectangle 🗟 Round 🕏 | f U Shape | | |
| Select Asset Type(s) Only inclus | je rooms with these assets | | | | |
| | | | | | |



Registrations

Will display Participants that have registered for the workshop.

Email Participants Allows email messages to be sent to Participants from a central location.

Select who the email message is for:

Filter my email for these users *

Pending Approved Dropped

Subject: Subject of email message

Attachment: "Choose File" and select file to attach to email, if needed.

Acceptable File Types: PDF, Word, Excel

Body: Type the message.

Send Message: Will email the message out to the selected Participants.

A confirmation message will display, that the email message(s) were sent.

<u>Reports</u> Select a Report from the drop-down list.

| Email Participants | > |
|---|---|
| Filter my email for these users * | |
| Pending Approved Dropped | |
| Subject * | |
| - | |
| | |
| Character Star Ma Charleson | |
| Choose File No file chosen | |
| 4.0 MB Max Acceptable File Types: PDF, Word, Excel | |
| Body * | |
| ※ 🖻 🛱 🚺 ち 👌 🏔 🏩 🖏 🍹・ 🔳 🚝 Ω | |
| $B I \sqcup abc x_2 x^2 \not > \equiv \exists I \in \neq 19 \not \Rightarrow \forall \exists I f = f = f = 19 \not \Rightarrow \forall f = f = f = 19 \not \Rightarrow \forall f = f = 100 \not \Rightarrow \forall f = 100 \ \Rightarrow \forall f = 100 \ \forall f = 100 \ \Rightarrow \forall f = 100 \ \forall f = 1000 \ \forall f = 1000 \ \forall f = 1000 \ \forall$ | |
| Styles - Format - 55 ? 🕀 Source | |
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Workshop Attendance Select the "statuses" of the Workshop (Pending, Approved, Dropped) and "Signed In (Signed In, did Not Sign In) Report contains: ID, Last Name, First Name, Registration Date/Time, Sign in Time

Workshop Billing Select the "Billing Status" (Select All, Paid, Unpaid, Free) Report contains: Campus, Name, Email, Reg. Fee, MOP, MOP #, Inv #

Workshop Evaluations Displays Total Registrations, Total signed In, Total Evaluations, Evaluation Scores, and Evaluation Comments.

Workshop Participant Information. Select the "Registration Status" (Select All, Pending, Approved, Dropped) Report contains: Reg Status, ID, Last Name, First Name, Email, Phone

Workshop Roster Registration Status is "Approved" by default. It can be changed by selecting a different status in the drop-down list. Report contains: ID, Email, Name, First Name, Area for Signature, Am Initials, PM Initials, District-Campus **(PIR) Third Party Public Information Request** Select the "Registration Status" (Select All, Pending, Approved, Dropped) Report contains: Last Name, First Name, Email

Workshop Roster V2 Registration Status is "Approved" by default. It can be changed by selecting a different status in the drop-down list. Report contains: Report contains: Name, Area for Signature, Employee ID, Role, Grade Level Assigned, Campus Assignment, and PM Initial

Workshop Attendance Select the "Registration Status" (Select All, Pending, Approved, Dropped) and "Signed In (Signed In, did Not Sign In) Report contains: Name, Employee ID, Role, Grade Level Assigned, Campus/Department, Sign in Time **Academy Reimbursement** Detail of Reimbursement, if any. Report contains: Batch #, Date of Submittal, LEA Name, County District Number, Campus Name, Campus District County Number, Teacher First Name, Teacher Middle Name, Teacher Last Name, Unique Staff ID #, Grade Level Assigned, Stipend Verification Form on File, Stipend Amount, ESC, Academy, Service Date, ESC or District Training, Email

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Global Reports

(REVN DT 11/10/2016)

Go to "Global Reports" (through the Administration tab) to view different reports. (*This feature may not be available, depending on the access level assigned*)

Select a Report from the drop-down list.

Daily Internal Workshops Only workshops for internal meeting rooms will display on this report. By default, the report will display the next day's workshops. The date range can be changed, if needed. Click "View Report" to view new workshops.

Daily Internal Workshops (Operations) Only workshops for internal meeting rooms that have fees will display on this report. By default, the report will display the next day's workshops. The date range can be changed, if needed. Click "View Report" to view new workshops.

Daily External Workshops Only workshops for external locations will display on this report. By default, the report will display the next day's workshops. The date range can be changed, if needed. Click "View Report" to view new workshops.

Reservation Cancellations Only workshops that had the reservation cancellation will display on this report. Select "Meeting Rooms" from the drop-down list. Click "View Report" to view the cancellations.

Reservation Invoices Select "Meeting Rooms" from the drop-down list. Click "View Report" to view the reservation invoices.

Reservation PO Numbers (enter Begin Date and End Time)

Past Due Workshops Fee Workshops which already occurred and remain in an "Open" status.

Room Usage Summary of how many hours each room is used (also listed by Percentage and Revenue).

Registration Sign-in count Summary of Workshops between the selected date range. This report includes the number of participants that are registered, number of participants signed in and number of participants not signed in.

Administration

(REVN DT 11/10/2016)

(These features may not be available, depending on the access level assigned)

My Workshops See Transcript & Content Create Workshop See Workshop Creation Create Meeting Global Reports See Global Reports Room Calendars **Reservation Approval** Check In Workshops To Invoice Edit Users **Room Management** Dashboards See Dashboards **External Location Management**



Frequently Asked Questions

(REVN DT 11/10/2016)

1. I am not able to Log In to register for a Workshop, what do I do?

There are two solutions to recover your account to register for a Workshop.

Do you need your password?

Follow the instructions from the <u>"Forgot My Password?"</u> link. To find your account password, type in your Personal Identifier or email address that is associated to your account profile.

Do you need your email address?

Follow the instructions from the <u>"Forgot My Email?"</u> link. There are two (2) ways to recover your account.

(1) Enter your Identifier (either your Social Security Number, Driver's License number or Texas Unique ID) that is associated to your account profile. **Or**

(2) Enter your Name and Date of Birth.

2. How do I create an account to register for a Workshop?

To create a Professional Development account to register for Workshop(s), complete the "New User" profile.

See "Profile Creation" for detailed information.

3. I no longer have access to the email address I used when my Workshop account was created, how can I Log In now?

If you have your password, you can Log In with the email address that is in your Professional Development account. Even if you no longer have access to the email address. Once you Log In, "Edit Profile" (under the Welcome message) and update the email address and any other information that may be needed. Click "Save Profile" to save the changes. The next time you login, sign in with the updated email address.

If the password entered is not correct, you can retrieve your password.

Follow the instructions from the <u>"Forgot My Password?"</u> link. To find your account password.



4. I no longer work at the school district and do not have access to the email address, how can I Log In now?

If you have your password, you can Log In with the email address that is in your Professional Development account. Once you Log In, "Edit Profile" (under the Welcome message) and update the email address and any other information that may be needed. Click "Save Profile" to save the changes. The next time you login, sign in with the updated email address.

If the password entered is not correct, you can retrieve your password.

Follow the instructions from the <u>"Forgot My Password?"</u> link. To find your account password

5. I do not remember my email address used to create my Workshop account, how can I reset it?

Follow the instructions from the <u>"Forgot My Email?"</u> link. There are two (2) ways to recover your account.

(1) Enter your Identifier (either your Social Security Number, Driver's License number or Texas Unique ID) that is associated to your account profile. **Or**

(2) Enter your Name and Date of Birth.

6. How can I change Notification Preferences that I am receiving?

Once you Log In, "Edit Profile" (under the "Welcome" message) and update the Notification Preferences. Click "Save Profile" to save the changes.

Notifications can be changed at any time.

Day Before – This option will send the email address provided, an email notification one day before your registered workshop.

Week Before– This option will send the email address provided, an email notification one week before your registered workshop.

Upcoming Workshops– This option will send the email address provided, an email notification about an upcoming workshop at your Campus.

| Notificati | Notification Preferences | | | | |
|------------|--------------------------|------------------------------|--|--|--|
| Frequency | of notifications | for your upcoming workshops. | | | |
| Email | Text | | | | |
| | 1 | Day Before | | | |
| | 4 | Week Before | | | |
| | | Upcoming Workshops | | | |

There is not a limit on how many Notifications for "Email" or "Text" are selected. They can be unchecked and left blank, if desired.

If "Text" is selected, **Choose your wireless provider** from the dropdown list. (*"Do you want to receive text messages?" must be "Yes" if you would like to receive Text Notifications about registered workshops*)

| Do you want to receive text messages? | 2 |
|---------------------------------------|---|
| ● Yes ○ No | |



7. How do I register for a Workshop?

Once you Log In to Professional Development, go to **Calendar**. This displays a calendar view of all "Training" and/or "Meeting" scheduled.

Hover over the Workshop to see additional information.

To register for a Workshop, click on the Workshop information from the calendar view. Then click on Register

You will receive an email once you have successfully registered for the Workshop.